Adult Social Care Scrutiny Commission

Dementia Programme Update

Lead Director: Steven Forbes Date: 23rd January 2018

Useful information

- Ward(s) affected: All
- Report author: Bev White
- Author contact details: 4542374
- Report version number: 1.0

1. Purpose

1.1. To provide the Adult Social Care Scrutiny Commission with an update on the new Dementia Support service and an update on other key aspects of the Dementia programme.

2. Recommendations

2.1 Adult Social Care Scrutiny Commission are invited to comment on the report and presentation.

3. Report

- 3.1. This report gives information about the newly commissioned Dementia Support Service in Leicester and Leicestershire and an update on some other aspects of local work around dementia.
- 3.2. Ensuring people with dementia are enabled to live well is not just the responsibility of social care. Joint work is taking place with health colleagues to make the pathway of care and support for people living with dementia and their carers as seamless as possible. This starts from the point of diagnosis and treatment in primary and secondary care, through to on-going support in the community from universal providers, the VCS and social care when a person becomes eligible for support.
- 3.3. The City Council has led a joint commissioning exercise to procure a new Leicester and Leicestershire wide Dementia Support Service, the contract for which went live in October 2017. The provider of this service is the Alzheimer's Society.
- 3.4. The service is available to people who are worried about their memory and to those with a formal diagnosis of dementia. The service comprises: advice, information, peer support, activity groups, memory cafes, advocacy; support in the community and in hospital.
- 3.5. People may self refer into the service, or be referred by social care or NHS partners. The service is free to access.
- 3.6. It was decided to jointly commission the service because contracts across the city and county were ending at roughly the same time; we each had the same vision for the service; it was agreed that by pooling budgets, we could achieve greater value for money.
- 3.7. We could also create a more seamless pathway for services users, not based on where people live, or if they need support in the community or in hospital. One phone number serves all aspects of the service which is available to service users and professionals.
- 3.8. The City Council will monitor the contract on a quarterly basis.

- 3.9. Other related work that is happening locally includes the drafting of a LLR Dementia Strategy, focussed on outcomes and underpinned by individual organisational action plans in response. It is hoped to launch this in the summer of 2018.
- 3.10. The Dementia Action Alliance for Leicester (DAA) is now established and is designed to spearhead the creation of a society where the public thinks and feels differently about dementia, where there is less fear, stigma and discrimination; and more understanding. It does this through sharing best practice and members committing to actions which improve the lives of people living with dementia. It is one of 5 DAA's locally.

a) Details of Scrutiny

b) Financial, legal and other implications

6.1 Financial implications

There are no direct financial implications from this report.

Yogesh Patel - Accountant (Adult Social Care) -ext 4011

6.2 Legal implications

There are no direct legal implications.

Pretty Patel, Head of Law, Social Care and Safeguarding

From a Commercial point of view there are no implications.

Emma Horton, Head of Law (Commercial, Property & Planning)

6.3 Climate Change and Carbon Reduction implications

There are no significant climate change implications arising from this report.

Environmental team

6.4 Equalities Implications

Dementia is an inclusive condition that does not discriminate on the basis of someone's protected characteristic as defined by the Equality Act. However, its unique effect on the individual and their resulting care requirements, requires carers and service providers to be aware of the importance of the particular protected characteristics that are important to the individual and how they have shaped their lives - whether in regard to age, disability, race, religion or belief, sex, sexual orientation or gender identity. These will continue to be important to the individual with dementia and should be reflected in how we support their engagement with others – whether in regard to social activity, personal care or health care.

Sukhi Biring, Equalities Officer, ext 374175.

c) Background information and other papers:

None

d) Summary of appendices:

PowerPoint presentation.